



Woodlands Medical Specialists is committed to providing our patients and their families with the highest quality healthcare. We are equally committed to ensuring our facilities and locations are safe, caring, and respectful environments for all who enter. We ask that patients and visitors follow the example of Woodlands' providers and staff by adhering to our Patient and Visitor Code of Conduct as follows:

- Everyone will be treated with kindness, dignity, and respect. Offensive comments about race, religion, gender, sexual orientation, or personal traits are not acceptable, and neither is the refusal to see a provider or associate based on these traits.
- All patients and visitors will use respectful, appropriate language and behavior. Physical or verbal threats or assaults, suggestive or explicit words, phrases, gestures, or actions will not be tolerated.
- All patients and visitors will respect patient privacy and avoid disrupting other patients' care or experiences.
- All patients and visitors must obtain the consent of everyone involved for any photographing or video/audio recording within all Woodlands locations.

If these guidelines are not followed:

- If Patients choose to violate this code of conduct, they may be asked to leave and make other plans for their future healthcare.
- If Visitors choose to violate this code of conduct, they may be asked to leave and could be restricted from any future visitation.

Every day, our providers and staff are committed to providing our patients with the highest levels of care. Please show them the respect they deserve and that you expect as a patient or visitor.

Thank you for choosing Woodlands Medical Specialists and joining us in our commitment to ensuring a safe, caring, and respectful environment for us all.